

Department of Veterans Affairs State Veterans Home Survey Report

This survey report and the information contained herein, resulted from the State Veterans Home (SVH) Survey as a Summary Statement of Deficiencies. (Each Deficiency Must be Preceded by Full Regulatory or applicable Life Safety Code Identifying Information.) Title 38 Code of Federal Regulations Part 51 is applied for SVHs applicable by level of care.

General Information:

Facility Name: Northern Nevada State Veteran's Home

Location: 36 Battle Born Way, Sparks, NV 89431

Onsite / Virtual: Onsite

Dates of Survey: 12/12/23 – 12/15/23

NH / DOM / ADHC: NH

Survey Class: Annual

Total Available Beds: 96

Census on First Day of Survey: 90

VA Regulation Deficiency	Findings
	<p>Initial Comments:</p> <p>A VA Annual Survey was conducted from December 12, 2023, through December 15, 2023, at the Northern Nevada State Veteran's Home. The survey revealed the facility was not in compliance with Title 38 CFR Part 51 Federal Requirements for State Veterans Homes.</p>
<p>§ 51.140 (h) Sanitary conditions. The facility must:</p> <ol style="list-style-type: none">(1) Procure food from sources approved or considered satisfactory by Federal, State, or local authorities;(2) Store, prepare, distribute, and serve food under sanitary conditions; and(3) Dispose of garbage and refuse properly. <p>Level of Harm – No Actual Harm, with potential for more than minimal harm Residents Affected – Many</p>	<p>Based on observations, staff interview, and policy review, the facility failed to store food under sanitary conditions. Specifically, the facility failed to ensure there were no non-labeled and non-dated foods in the refrigerator areas of the [LOCATIONS] in three (3) of three (3) [LOCATIONS] in the facility. The facility also failed to properly contain food in the [LOCATION'S] dry storage area.</p> <p>The findings include:</p> <p>The facility's Nutritional Care policy and procedure titled, "Food and Nutrition Services [LOCATIONS]," revised 9/18, stated: "5. Items stored in the [LOCATION] will be labeled and dated according to the facility policy."</p> <p>The facility's "Dietary Services Labeling and Dating of Food" policy and procedure, revised 1/23, stated: "3. Opened products which cannot be stored in the original containers...will be transferred to a plastic, re-useable container and covered... The covering will be consistently secure. The item will be</p>

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	<p>clearly labeled with: a. Food's name, b. Date opened, c. 'Use by' date."</p> <p>During a tour of the facility, on 12/12/23, at approximately 10:55 a.m., in the facility's [LOCATION], it was revealed that the [LOCATION] refrigerator housed the following: a 5-ounce (oz.) Chicken Cilantro and Lime Burrito, and a one point six (1.6) oz. package of M and M's candy. The items were observed with no labels or dates.</p> <p>During a tour of the facility [LOCATION'S] dry storage room, on 12/12/23, with Dietary Staff A, at approximately 12:25 p.m., it was revealed that an opened and exposed 25 pound (lb.) bag of Panko Japanese breadcrumbs was not in a plastic storage container. The bag was torn in the middle for access, and the approximately remaining 10 lbs. of breadcrumbs were exposed to the air with the possibility of airborne particles flowing into the opened bag.</p> <p>During a tour of the facility, on 12/14/23, with Dietary Staff A, at approximately 2:25 p.m., in the facility's [LOCATION], it was revealed the [LOCATION] refrigerator housed the following: a one (1) lb. container of Whipped Topping with an expiration date of 10/11/23, with no labels and dates.</p> <p>During a tour of the facility, on 12/14/23, at approximately 2:35 p.m., in the facility's [LOCATION], it was revealed the [LOCATION] refrigerator housed the following: a one (1) gallon (gal.) container of Rainbow Sherbert with no labels and dates.</p> <p>On 12/14/23, at 2:40 p.m., Dietary Staff A was asked what the policy for residents' foods stored in the refrigerators in the [LOCATIONS] [were], and they stated: "The food stored in these refrigerators is expected to be labeled with a resident's name, the date the food was placed in the refrigerator, and any opened food product, the date it was opened. Also placed in a plastic container to be stored."</p>
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